



## human settlements

Department:  
Human Settlements  
**PROVINCE OF KWAZULU-NATAL**

Rental Housing Tribunal is an independent body established to resolve disputes between Tenants and landlords arising out of unfair practice in residential dwellings (houses, backyard rooms, Hostels, Shacks, Flats, etc.) throughout the Province of KwaZulu-Natal.

Unfair practice relate to any conduct violating the rights or interest of Tenants and landlords such as illegal evictions/notice to vacate, maintenance, non-payment of rentals, overcrowding, nuisance and health matters that may pollute the environment in the residential dwellings. Tenants and landlord are encouraged to use the services of Rental Housing Tribunal by lodging complaints with the Tribunal for their disputes to be resolved.

Majority of our people are not aware of the existence and services of the Rental Housing Tribunal as well as the rights and obligations of tenants and landlords.

The Rental Housing Tribunal is responsible to assist and provide information to Landlords and Tenants with regards to the Rental Housing Act as amended.

The ruling made by the Rental Housing Tribunal is the same as the order taken at the Magistrate Court. All services of the Tribunal are free of charge.

**For more information and to lodge complaint contact your local Municipal Rental Information Office:**

**Old Municipal Building (10 Broadway St)**

**Ms. S. Hadebe / Mr. M. Mtembu**

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